

# NHS Professional 12 month Season By Direct Debit

Hover Academic 12 month by Direct Debit - £1,640.00 (first installment of £155 followed by eleven installments of £135).

Name	<input type="text"/>		
Address	<input type="text"/>		
Town/City	<input type="text"/>	Postcode	<input type="text"/>
Telephone	<input type="text"/>	Email	<input type="text"/>
Signature*	<input type="text"/>	Date	<input type="text" value="DD"/> / <input type="text" value="MM"/> / <input type="text" value="YYYY"/>

\*This form will only be valid if signed and accompanied with the Direct Debit mandate attached. First instalment by cash or debit/credit of £155 is to be made on the day of purchase, followed by 11 subsequent payments of £135. Subsequent instalments will be taken from your bank on 5th day of each month.

## Terms and Conditions

**Season, Travel & Flexi cards** are issued to the terms and conditions of Hovertravel Ltd which are available at [www.hovertravel.com](http://www.hovertravel.com).

Passengers are required to check-in at least five minutes before their required crossing time. Please note Hovertravel do not guarantee the required travel time in the event of operational changes on the day. Travel is not transferable. Cards are issued for the exclusive use of the person named on the card. A photograph must be provided for our Company records either via webcam at our Ryde & Southsea Terminals or by providing a passport sized photograph. Or a photograph can be taken via webcam in our terminals.

**Season Cards** are available for 1, 3, 6 & 12 month periods. New purchasers must provide a passport sized photograph for our company records or a photograph can be taken via webcam in our terminals. Tickets issued are valid for the period sold only and are not permitted to be extended for any reasons. Season Card customers can make a request to reserve an outbound and inbound crossing for each day their ticket is valid. Where availability permits, these can be booked by request in bulk or booked by individual day through the website/manage my booking portal. These bookings on the selected crossings will be held on this crossing only until 5 minutes before departure. Hovertravel reserves the right to cancel these reservations at their discretion, if the card holder is frequently not using the booked time (e.g. bookings have not been travelled on for 50% or more of a 4 week period or 5 consecutive days). Hovertravel will attempt to contact the customer to change their preferred booking times in the first instance and remind them that they risk losing future bookings if they are not used. However, if the customer continues to not use their preferred times, the preferred times will be cancelled for the remaining life of the card. We ask that customers let us know if they are not intending to travel due to holidays, sickness etc. Failing to notify us might result in all of your bookings being cancelled in accordance with this clause and these cannot be reinstated until you renew the card. Although rights to preferred bookings may be lost under this clause, travel is still permitted under the card at other times and is subject to availability on all other crossings. Season cards are for the exclusive use of the person named on the card.

**Refund Policy** If you wish to cancel or amend your travel arrangements with Hovertravel the following procedures & charges will apply. To view the weather and technical cancellation policy, please visit [www.hovertravel.com](http://www.hovertravel.com).

**Refund Policy on Season Cards by Direct Debit** - Following return & cancellation of the card, one initial Direct Debit payment will be collected from the cardholder's account before the cards expiry date, to qualify for cancellation along with a completed Season Card cancellation application form.

**NHS Professional Season Tickets** To purchase any of these cards proof of NHS employment will need to be shown.

## FOR HOVERTRAVEL TICKET OFFICE USE ONLY:

Season ticket number	<input type="text"/>	<input type="checkbox"/> Direct Debit Mandate Attached
Customer Number	<input type="text"/>	<input type="checkbox"/> Proof of entitlement & photo I.D has been attached.
Name of booking clerk	<input type="text"/>	
Date	<input type="text" value="DD"/> / <input type="text" value="MM"/> / <input type="text" value="YYYY"/>	

