

Application – Season/Travel Card

(issued subject to the conditions below)

Card Type	<input type="text"/>	Start Date	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
e.g 6 mth Season/Travel Card 10							
Name	<input type="text"/>						
Address	<input type="text"/>						
Postcode	<input type="text"/>	Tel. Home	<input type="text"/>				
Tel. Work	<input type="text"/>	Tel. Mobile	<input type="text"/>				
Email	<input type="text"/>						
Signature	<input type="text"/>	Date	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>

Collect from Ryde Southsea Hover Academic Please tick to confirm proof of entitlement & photo ID has been provided

PERMANENT RESERVATIONS REQUIRED (SEASON CARDS ONLY)

Depart Ryde	<input type="text"/>	/	<input type="text"/>	Reserved on	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Depart Southsea	<input type="text"/>	/	<input type="text"/>		SUN	MON	TUE	WED	THU	FRI	SAT

Terms and Conditions

Season and Travel cards are issued to the terms and conditions of Hovertravel Ltd which are available at www.hovertravel.com.

Passengers are required to check-in at least five minutes before their required crossing time. Please note Hovertravel do not guarantee the required travel time in the event of operational changes on the day. Travel is not transferable. Cards are issued for the exclusive use of the person named on the card. A photograph must be provided for our Company records either via webcam at our Ryde & Southsea Terminals or by providing a passport sized photograph.

Travel Cards Travel Cards are available in denominations of 10, 20, 40, 100 & 250 and a 40 Student & Teacher Travel Card. All Travel Cards are non transferable.

Season Cards Season Card customers can make a request to reserve an outbound and inbound crossing for each day their ticket is valid. Where availability permits, these can be booked by request in bulk or booked by individual day on our website. These bookings on the selected crossings will be held on this crossing only until 5 minutes before departure. Hovertravel reserves the right to cancel these reservations at their discretion, if the card holder is frequently not using the booked time (e.g. bookings have not been travelled on for 50% or more of a 4 week period or 5 consecutive days). Hovertravel will attempt to contact the customer to change their preferred booking times in the first instance and remind them that they risk losing future bookings if they are not used. However, if the customer continues to not use their preferred times, the preferred times will be cancelled for the remaining life of the card. We ask that customers let us know if they are not intending to travel due to holidays, sickness etc. Failing to notify us might result in all of your bookings being cancelled in accordance with this clause and these cannot be reinstated until you renew the card. Although rights to preferred bookings may be lost under this clause, travel is still permitted under the card at other times and is subject to availability on all other crossings

Refund Policy If you wish to cancel or amend your travel arrangements with Hovertravel the following procedures & charges will apply. All refunds issued by Hovertravel will be issued in the form of Hover Vouchers to the value of the refund. These vouchers are permitted to be used to purchase any product and are valid for 1 year from the issue date. Please note we do not issue any refunds in the form of credit cards, cash or cheques. These vouchers are non transferable and have no cash refund value.

Refund Policy on Travel Cards: 10, 20 & 40 Travel Cards: no refunds; 100 & 250 travel cards: 50% refunded of unused journeys. Should you wish to cancel your 100, 250 Travel Card. You must surrender your travel card no later than one month before the cards expiry date to qualify for cancellation refund, along with a completed Travel Card cancellation application form.

Refund Policy on Season Cards: The remaining full calendar months will be refunded less one month. For Season Cards by Direct Debit – Following return & cancellation of the card, 1 final direct debit payment will be collected from the cardholder's account. Should you wish to cancel your 3 month, 6 month or 1 year Season Card. You must surrender your Season Card no later than one month before the cards expiry date to qualify for cancellation refund, along with a completed Season Card cancellation application form. Your refund will be calculated on a full calendar month basis less one month as an admin fee.

Hover Academic Season Tickets To purchase any of these cards you will need to provide a proof of entitlement & photo ID. We accept the following: • A letter from an education provider with course dates. • Confirmation of teacher/lecturer employment on headed paper. • Company confirmation on headed paper of short term training course. • NYS, UCAS, NUS extra cards (for apprentices), College/Uni ID cards. • Job Centre - confirmation of work placement/experience.

OFFICE USE ONLY

CUSTOMER NO.

TICKET NO.