

# Season and Commuter Tickets

## 2018/19

SEASON TICKETS	ADULT	CHILD
1 Month Season	£215.00	£115.00
3 Month Season	£505.00	£287.00
6 Month Season <i>(includes free Hoverbus &amp; on adult cards an extra 20 single journeys free!)</i>	£999.00	-
1 Year Season <i>(includes free Hoverbus &amp; on adult cards 13 months of travel - an extra 40 single journeys free!)</i>	£1,750.00	£900.00
1 Year Season Direct Debit <i>(includes free Hoverbus &amp; on adult cards 13 months of travel - an extra 40 single journeys free!)</i>	£1,810.00	£955.00

SEASON TICKETS	HOVER ACADEMIC & TRAINING
1 Month Season	£135.00
3 Month Season	£300.00
6 Month Season <i>(includes free Hoverbus)</i>	£530.00
1 Year Season <i>(includes free Hoverbus)</i>	£915.00
1 Year Season Direct Debit <i>(includes free Hoverbus)</i>	£970.00

TRAVEL CARD	HOVER ACADEMIC & TRAINING
10 Travel Card	£55.50
20 Travel Card	£103.00
40 Travel Card	£170.00

TRAVEL CARD (SINGLE CROSSINGS, VALID FOR 1 YEAR)	ADULT	CHILD
10 Travel Card	£78.00	£42.00
20 Travel Card	£137.00	£78.50
40 Travel Card	£240.00	£135.00
100 Travel Card	£550.00	£325.00
250 Travel Card <i>(includes free Hoverbus &amp; an extra 20 single journeys free!)</i>	£1,075.00	-

COMPANY TICKETS	ADULT	CHILD
50 Company Tickets	£515.00	£265.00
200 Company Tickets	£1,880.00	-

HOVER BUS TICKETS	ADULT	CHILD
Hoverbus Single	£2.00	£1.75
Hoverbus Return	£3.50	£3.00
Hoverbus Day Fare	£4.30	£3.40
Hoverbus Book of 10	£17.00	£14.50

## Terms and Conditions

Season and Travel cards are issued to the terms and conditions of Hovertravel Ltd which are available at [www.hovertravel.com](http://www.hovertravel.com) and in terminals. Passengers are required to check-in at least five minutes before their required crossing time. Please note Hovertravel do not guarantee the required travel time in the event of operational changes on the day. Travel is not transferable. Cards are issued for the exclusive use of the person named on the card. A photograph must be provided for our Company records either via webcam at our Ryde & Southsea Terminals or by providing a passport sized photograph.

### Travel Cards

Travel Cards are available in denominations of 10, 20, 40, 100, 250 and a 40 Student & Teacher Card. All travel Cards are non transferable.

### Season Cards

Season Card customers can make a request to reserve an outbound and inbound crossing for each day their ticket is valid. Where availability permits, these can be booked by request in bulk or booked by individual day on our website. These bookings on the selected crossings will be held on this crossing only until 5 minutes before departure. Hovertravel reserves the right to cancel these reservations at their discretion, if the card holder is frequently not using the booked time (e.g. bookings have not been travelled on for 50% or more of a 4 week period or 5 consecutive days). Hovertravel will attempt to contact the customer to change their preferred booking times in the first instance and remind them that they risk losing future bookings if they are not used. However, if the customer continues to not use their preferred times, the preferred times will be cancelled for the remaining life of the card. We ask that customers let us know if they are not intending to travel due to holidays, sickness etc. Failing to notify us might result in all of your bookings being cancelled in accordance with this clause and these cannot be reinstated until you renew the card. Although rights to preferred bookings may be lost under this clause, travel is still permitted under the card at other times and is subject to availability on all other crossings

### Refund Policy

If you wish to cancel or amend your travel arrangements with Hovertravel the following procedures & charges will apply. All refunds issued by Hovertravel will be issued in the form of Hover Vouchers to the value of the refund. These vouchers are permitted to be used to purchase any product and are valid for 1 year from the issue date. Please note we do not issue any refunds in the form of credit cards, cash or cheques. These vouchers are non transferable and have no cash refund value.

Refund Policy on Travel Cards: 10, 20 & 40 travel cards: no refunds; 100 & 250 travel cards: 50% refunded of unused journeys. Refund Policy on Season Cards: The remaining full calendar months will be refunded less one month or for Season Cards by Direct Debit - Following return & cancellation of the card, 1 final direct debit payment will be collected from the cardholder's account (issued subject to the conditions below). Season Cards or Travel Cards for cancellation must be surrendered to one of our terminals at least one month before the cards expiry date along with a complete cancellation request form.

### Company Tickets

Only available to businesses, and regular, establishment large group travellers. Please apply in writing to [info@hovertravel.com](mailto:info@hovertravel.com). Tickets can be issued by the purchaser for use by employees, clients, suppliers, students etc. Tickets must be validated by the purchaser before use.

\*Student & Teacher Applications must be accompanied by a letter from an education provider stating course dates or a letter on relevant headed paper confirming the applicant is employed by an educational institution.

**Hover Academic Season Tickets** To purchase any of these cards you will need to provide a proof of entitlement & photo ID. We accept the following: • A letter from an education provider with course dates. • Confirmation of teacher/lecturer employment on headed paper. • Company confirmation on headed paper of short term training course. • NYS, UCAS, NUS extra cards (for apprentices), College/Uni ID cards. • Job Centre - confirmation of work placement/experience.