



## Application – Season/Travel Card (issued subject to the conditions below)

**Card Type**  **Valid From**  /  /

**Name**

**Address**

**Postcode**

**Tel. Home**  **Tel. Work**

**Tel. Mobile**

**E-mail**

**Signature**  **Date**  /  /

**Customer #**  **Ticket #**

### Permanent Reservations Required (Season Cards Only)

**Depart Ryde**  /  **Depart Southsea**  /

**Reserved on**  Sun  Mon  Tue  Wed  Thu  Fri  Sat

## Terms and Conditions

Season and Travel cards are issued to the terms and conditions of Hovertravel Ltd which are available at [www.hovertravel.com](http://www.hovertravel.com).

Passengers are required to check-in at least five minutes before their required crossing time. Please note Hovertravel do not guarantee the required travel time in the event of operational changes on the day. Travel is not transferable. Cards are issued for the exclusive use of the person named on the card.

**Travel Cards** Travel Cards are available in denominations of 20, 40, 100 & 250. Including Student & Teacher Card. All travel Cards are non transferable.

**Season Cards** When purchasing a Season Card passengers are permitted to make a request for a selected crossing time for both their intended outward and return journey, these bookings on selected crossings will be held only until 5 minutes before the booked departure time (including Student & Teacher Term Card).

**Refund Policy** If you wish to cancel or amend your travel arrangements with Hovertravel the following procedures & charges will apply. All refunds issued by Hovertravel will be issued in the form of Hover Vouchers to the value of the refund. These vouchers are permitted to be used to purchase any product and are valid for 1 year from the issue date. Please note we do not issue any refunds in the form of credit cards, cash or cheques. These vouchers are non transferable and have no cash refund value.

**Refund Policy on Travel Cards:** 20 and 40 Cards – no refunds; 100 & 250 Cards – 75% refunded on unused journeys.

**Refund Policy on Season Cards:** The remaining full calendar months will be refunded less one month – (including season cards paid by direct debit).

Lost or damaged Cards may be re-issued at a £10 admin fee per card per issue.

A photograph must be provided for our Company records either via webcam at our Ryde & Southsea Terminals or by providing a passport sized photograph.